

EXCLUSIVE PROVIDER OF PUBLIC SAFETY TECHNICAL ASSISTANCE TO ICMA

The International City/County Management Association (ICMA) is a 103-year-old, non-profit professional association of local government administrators and managers, with approximately 13,000 members located in 32 countries. Since its inception in 1914, ICMA has been dedicated to assisting local governments and their managers in providing services to their citizens in an efficient and effective manner.

The ICMA Center for Public Safety Management (ICMA/CPSM) was launched by ICMA to provide support to local governments in the areas of Police, Fire, and Emergency Medical Services. In 2014, as a part of a restructuring at ICMA, the Center for Public Safety Management (CPSM) spun off as a separate company and is now the exclusive provider of public safety technical assistance for ICMA.

CPSM's local government technical assistance experience includes workload and deployment analysis, as well as using our unique methodology and subject-matter experts to: examine department organizational structure and culture; identify workload and staffing needs; and identify industry best practices. We have conducted over 295 projects in 41 states and provinces and 211 communities ranging in size from an 8,000-population Boone, IA to an 800,000-population Indianapolis, IN.



CPSM[®]

Center for Public Safety Management, LLC

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Call (800) 998-3392
or visit www.cpsm.us for
more information.

CPSM[®]

Center for Public Safety Management, LLC

YOUR CUTTING- EDGE RESOURCE

for technical assistance,
Police & Fire chief selection,
training & education, and
deployment & workload analysis.

CPSM delivers the kind of data-driven, third-party analysis that empowers local government managers to make thoughtful decisions. Because of the group's long history of delivering value to hundreds of communities, ICMA's exclusive arrangement with CPSM reflects our belief in the importance of these types of services to our membership.

– ICMA Executive Director

I am extremely pleased with the process facilitation provided by CPSM serving as technical advisors and human resource specialists throughout the recruitment process. This engagement was truly comprehensive, organized, and professional.

– City Manager Client

CPSM's team of independent advisors objectively evaluated our Police operations, acknowledged where things were going well, and made actionable suggestions where improvement was needed - all backed up by comprehensive data analysis.

– Police Chief Selection Class Attendee

OUR SERVICES

Your cutting-edge resource for technical assistance, Police & Fire chief selection, training & education, and deployment & workload analysis.

► POLICE TECHNICAL ASSISTANCE

Integrating a standardized approach within the context of local variability permits an accurate assessment of the organization in its political environment, and further permits CPSM to offer recommendations that comport with the best practices in policing, yet tailor-made for the client community.

► FIRE TECHNICAL ASSISTANCE

The CPSM data team has created a methodology for determining resource utilization that quantifies the maximum and minimum deployment of personnel and equipment. It is unlike any other approach currently used by consultants and is indicative of the desire by CPSM to deliver the right resources at the right time.

► EMS TECHNICAL ASSISTANCE

CPSM will analyze EMS call data to provide a comprehensive review of emergency medical services, including a detailed analysis of workloads and response times. We will determine average response time as well as the distribution of response times for different call categories by location, time of day, and seasonal variability.

► STRATEGIC PLANNING

When an emergency or crisis occurs, it is too late to find that your plan or agency has not kept current with how these situations will be handled. Many safety agencies are not fiscally and organizationally sustainable. The Center for Public Safety Management offers a proven and robust strategic planning program designed for communities of all sizes.

► FIRE STATION LOCATION ANALYSIS

Station location analysis begins with an evaluation of the distribution of apparatus and personnel throughout a department's service area relative to demand for the department's services and the ability to meet system performance goals adopted by the department. We use multiple resources and data analysis to determine what is working and not working for departments.

► TRAINING AND EDUCATION

The Center for Public Safety Management offers numerous programs that can be delivered in a variety of formats. Our trainers and consultants combine real-world experience and leading edge knowledge of effective techniques and technologies to get the most out of public safety services.

► CHIEF SELECTION ADVANTAGE

Selecting a Police or Fire Chief is easily one of the most important decisions a city manager can make. CPSM performs a thorough assessment of the community's needs for law enforcement service and the current state of the Police department to help narrow down the applicants. The results inform the city manager's decision with far more relevant information than the standard recruitment process.

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