

P R E S E N T S

PRE ICMA CONFERENCE WORKSHOP:
**STRENGTHENING THE CITY MANAGER/
POLICE CHIEF RELATIONSHIP**

A one day, intensive, interactive workshop for City Managers & their Police Chiefs in advance of the ICMA Annual Conference, that will focus on the critical nature of the relationship between Police Chief and City Manager at a watershed time in American policing.

OCTOBER 18, 2019
N A S H V I L L E , T N

OVERVIEW

The Police Chief / City Manager relationship is one of the most critical (and oftentimes most difficult) partnerships in local government management. Chiefs and managers often come from decidedly different career backgrounds with generally little experience in the challenges and demands the others position carries.

This workshop will bring managers and their Police Chiefs together in advance of the ICMA Conference in Nashville to participate in this full day session. Only Manager/Chief pairs of registrants will be accepted. The outcome will be a more constructive and mutually supportive relationship between these two key officials.

Through presentations, small and large group discussion and information sharing, Center for Public Safety Management trainers will assist attendees in:

- **Better understanding each other's roles,**
- **Defining what a high-performance Manager/Chief relationship looks like and obstacles to attaining it,**
- **Crisis Communication and Social Media:** how the Police Chief and City Manager can communicate effectively during a crisis and present a unified message to the public/media.
- **Performance Assessment:** how to routinely evaluate the performance of the police department using criteria accepted by the City Manager and Police Chief.
- **Risk Management:** how to identify and manage the risks of operating a police department in the present environment of limited municipal resources.
- **Politics, Elected Officials, and the Chief/Manager Partnership:** recognizing and leveraging other municipal and local government and non-profit services of the safety and quality of life of residents.
- **Emerging issues, policies and practices in policing nationally and locally,**

This one day session will expand on many of the themes of the June 2016 Public Management article entitled "The Manager/Police Chief Relationship."

Register today, visit: www.ICMA.org/conference

LEARNING OBJECTIVES

- Understand the dynamics and barriers to a highly effective city manager- police chief working relationship
- Understand what is at stake in this critical relationship
- Explore best practices in crisis communications, performance assessment, risk management and coordination with other public services
- Identify current and emerging issues, policies and practices in municipal policing nationwide
- Explore local issues and possible solutions
- Strengthen the understanding and mutual support between city managers and police chiefs

REGISTRATION

Fee:
\$395

*Cost per community
(Police Chief and City Manager total).
Breakfast and lunch will be provided.*

LOCATION

**Hilton Nashville Downtown
Bresden Room
8:00 am – 5:00 pm
October 18, 2019**

Police Chiefs attending do not have to register for ICMA Conference. Once manager registers CPSM will contact for police chief's information.

For more Information contact Lmatarese@CPSM.us

AGENDA

8:00am – 8:30am	Breakfast
8:30am – 9:00am	Introductions and Description of Purpose of Course
9:00am – 9:30am	Break out groups by role Manager Group to answer questions: What Are Common Views of Police Chiefs by City Managers? What Can Get In The Way of A High Functioning CM-Chief Relationship? Chief Group answers questions: What Are Common Views of City Managers by Police Chiefs? What Can Get In The Way of A High Functioning CM-Chief Relationship? Report Out
9:30am – 10:00am	Group Discussion Why is the CM-Police Chief Relationship unlike any other in municipal government? What are the similarities between the roles of Police Chief and City Manager? What are the differences? What are the hallmarks of a constructive CM-Chief working relationship?
10:00am – 10:15am	Break

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AGENDA cont.

10:15am – 10:45am	Break Out by Role Again Each groups discusses: How should CMs support their Chiefs? How should Chiefs support their CMs? Report Out
10:45am – 12:00pm	Current Issues in municipal police departments Pair up: Chiefs and City Managers who do not work together What are some of the current issues in your police department that keep you awake at night? What current national or regional issues in policing are on your mind? Report Out
Noon – 1:00pm	Working Lunch – Case Study - No Surprises?
1:00pm – 3:00pm	Presentations and Discussion Crisis Communication and Social Media: how the Police Chief and City Manager can communicate effectively during a crisis and present a unified message to the public/media. Performance Assessment: how to routinely evaluate the performance of the police department using criteria accepted by the City Manager and Police Chief. Risk Management: how to identify and manage the risks of operating a police department in the present environment of limited municipal resources. Politics, Elected Officials, and the Chief/Manager Partnership: recognizing and leveraging other municipal and local government and non-profit services of the safety and quality of life of residents.
3:00pm – 3:15pm	Break
3:15pm – 4:30pm	Public Trust – Pairs of CMs and Chiefs who work together What must we do to improve public trust in our police department? What specific things can each do to support the other in this endeavor? Report Out
4:30pm – 5:00pm	Remaining Issues for Discussion, Wrap-up and Close

FACILITATORS/TRAINERS:

LEONARD MATARESE

Director of Research & Project Development
Center for Public Safety Management, LLC

KEN HAMPIAN

Center for Public Safety Management, LLC
Retired City Manager,

CHIEF JACKIE GOMEZ-WHITELEY

Chief of Police (Ret.)
Center for Public Safety Management, LLC

CHIEF JACKIE GOMEZ-WHITELEY (RET.)

Chief Jackie Gomez-Whiteley is a 33-year law enforcement professional serving with distinction in central and northern California as Police Chief in Orange, Los Angeles, and Monterey County. She currently serves as Senior Associate for CPSM.

In 1986, Chief Gomez-Whiteley began her sworn career at the Orange Police Department where she served in all three divisions: Patrol, Investigations, and Administration. She was the department's first woman motor officer, as well as sergeant and lieutenant. In 1989, Jackie was involved in an officer-involved shooting of a kidnap and attempted murder suspect. As a result of her actions, she was awarded the Medal of Valor.

After 23 years at Orange PD, she accepted a position as Captain at the Cypress Police Department where she oversaw both divisions: Operations and Support Services. In 2011, she was appointed Chief of Police and the first woman to serve as Police Chief of a municipal agency in the history of Orange County. She retired in 2015 and shortly thereafter, served as Interim Police Chief for the Alhambra Police Department. In 2019, Chief Gomez-Whiteley recently served as Interim Police Chief for the Pacific Grove Police Department.

Chief Gomez-Whiteley obtained her Master of Arts degree from Chapman University in Organizational Leadership with a certificate in Public and Non-Profit Leadership. She has a Bachelor of Arts degree from Loyola Marymount University in Psychology with a minor in Alcohol and Drug Studies. In 2007, Jackie graduated from the P.O.S.T. Command College, where she published an article in Police and Security News Magazine titled, Dirty Bombs: Calculating the Threat.

Chief Gomez-Whiteley has been an adjunct instructor at various law enforcement training centers throughout the state for 29 years and is Program Director for the prestigious California Police Chief Executive Leadership Institute (CPCELI) at Drucker. Chief Gomez-Whiteley is a volunteer and President of Officers Give Hope, a non-profit organization dedicated to hosting marrow donor drives in the public safety community throughout the State of California. She is a member of the California Police Chiefs' Association, California Peace Officers' Association, and the International Association of Chief of Police.

LEONARD MATARESE

Mr. Matarese has 50 years' experience as a law enforcement officer, police chief, public safety director, city manager and major city Human Resources Commissioner. He was one of the original advisory board members and trainer for the first NIJ/ICMA Community Oriented Policing Project which has subsequently trained thousands of municipal practitioners on the techniques of the community policing philosophy over the past 30 years. He has managed over 350 studies of emergency services agencies with particular attention to matching staffing issues with calls for service workload.

Recognized as an innovator by his law enforcement colleagues he served as the Chairman of the SE Quadrant, Florida, Blue Lighting Strike Force, a 71 agency, U.S. Customs Service anti-terrorist and narcotics task force and also as president of the Miami-Dade County Police Chief's Association – one of America's largest regional police associations. He represented ICMA on national projects involving the United States Department of Homeland Security, The Department of Justice, Office of Community Policing and the Department of Justice, Office Bureau of Justice Assistance. He has also served as a project reviewer for the National Institute of Justice and was the subject matter expert on several ICMA / USAID police projects in Central America.

Mr. Matarese has presented before most major public administration organizations annual conferences on numerous occasions and was a keynote speaker at the 2011 annual PERF conference. He was a plenary speaker at the 2011 TAMSEC Homeland security conference in Linköping, Sweden and at the 2010 UN Habitat PPUD Conference in Barcelona, Spain.

He has a Master's degree in Public Administration and a Bachelor's degree in Political Science. He is a member of two national honor societies and has served as an adjunct faculty member for several universities. He holds the ICMA Credentialed Manager designation, as well as the Senior Certified Professional (IPMA-SCP designation from the International Public Management Association- Human Resources.

KEN HAMPIAN

Ken Hampian brings to the training room over 35 years of public service experience at the city, county and Federal levels of government. He began his career in a municipal police department (Fresno, CA), has been involved in police issues ever since.

The largest share of his local government career was in the City of San Luis Obispo, California, first as the assistant city manager and later as the city manager (20 years total). During his tenure, he hired a police chief, addressed relentless law enforcement budget issues, worked with union leaders, and partnered with his chief in managing numerous law enforcement initiatives and incidents.

In 2010, he left city management (voluntarily!) to train and consult, including training for 9 years in the California POST Executive Development Program for command level police managers. In partnership with his former chief, he currently facilitates a California Police Chiefs Association 2-day police chief-city manager team workshop.

Ken continues to assist agencies in such areas as community goal setting, citizen engagement, city manager performance evaluation and executive team building. He teaches and trains in such areas as leadership, ethics, and public policy. He also trains newly elected officials.

Perhaps Ken's most notable post-retirement endeavor was his voluntary service as city manager in Bell, California, following a scandal that rocked the nation and impacted local governments everywhere. He has received national recognition for his Bell service, including ICMA's *Hall of Fame Ethics Award* and Public CEO's *City Employee of the Year*.

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